



JANUARY 2016

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We are here to make good things happen for you!

Happy New Year

FEBRUARY OFFERS:

British Airways / America
– Heathrow to Dayton
Valid until 29th Feb in Business Class

BA's price £4232 including tax
Our price **£3712** including tax
A saving of £520

British Airways – Heathrow to Chennai
Valid until 29th Feb in Premium Economy Class

BA's price £2970 including tax
Our price **£1895** including tax
A saving of £1075

British Airways – Heathrow to Beirut
Valid until 29th Feb in Economy Class

BA's price £294 including tax
Our price **£179** including tax
A saving of £115

Virgin Atlantic – Heathrow to Miami
Valid until 29th Feb in Business Class

Virgin's price £3904 including tax
Our price **£3099** including tax
A saving of £805

China Eastern – Heathrow to Shanghai
Valid until 29th Feb in Business Class

China Eastern's price £5302 including tax
Our price **£3984** including tax
A saving of £1318

Matrix Travel

*Would like to wish our readers,
old and new, a New Year full
of Health, Wealth and Happiness.*

GREECE - CRETE



Includes –Staying 7 nights at 4* Elounda Beach Hotel Crete
Luxury sea view room bed and breakfast.
Return flights from London. Return private transfers
Valid for travel – 03 May April 2016
Cost from £749.00 per person
Based on two sharing a room.

Eagle Executive Travel

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NEWS FLASH . . . NEWS FLASH . . . NEWS FLASH . . . NEWS FLASH

Booking your Holiday on-line?

Read this first:

ABTA, the Travel Association, is reminding consumers about the risks of booking their flights and holidays on fake websites, after seeing an increase in the number of customer enquiries reporting fraudulent travel company websites. The Association is particularly concerned that in the run up to the popular booking season in January, members of the public looking for a bargain may be duped by fraudsters.

The growth of holidays and flights available on the internet has provided a wealth of opportunities for the travelling public but it has also provided opportunities for fraudsters. For the small expense of setting up a website, unscrupulous scammers are ripping off members of the public for large sums of money.

ABTA has put together the following list of warning signs to look out for. A combination of these signs may well be an indication that the website you're looking at is not legitimate.

- Flight or holiday price that is considerably cheaper than competitors.
- Flight prices are largely set by the airlines so although agents have some leeway in price, if the agent you're contacting is charging significantly less than everyone else, this could be a sign that something is not quite right.
- Low resolution, "fuzzy" logos for trade associations and credit card companies.
- The only payment option is a bank transfer. Not only is this an indication that no bank is prepared to provide credit card facilities, but if you are dealing with a scammer it will be virtually impossible to get your money back.
- Non-receipt of tickets – constantly being "fobbed off".

If a company is defrauding people, there is a good chance that consumers will post details of their experiences and warnings about the company. So if for any reason you're not sure, do a search online before booking.

John de Vial, ABTA Head of Financial Protection said: "Our consumer helpline has seen an increase in calls from members of the public who are either checking the validity of a suspicious website or, worse, have already paid by bank transfer and then been fobbed off when trying to get hold of their tickets. We want to make consumers aware of this problem and stop them from being ripped off in this way."

Members of the public who have been the victims of a travel-related fraud should register their complaint online to the police at Action Fraud. You can report fraud and cyber-crime to Action Fraud online at www.actionfraud.police.uk or by speaking to a specialist fraud and cyber-crime adviser on 0300 123 2040.

Taken from: <http://abta.com/> Press team 29 December 2015

Q. Why should I use a Travel Management Company?

A. Simply, because it saves you time and money!

At Matrix Travel it is our job to source the best air fares and hotel and car hire rates to suit your company's needs through our vast buying power as part of the Advantage Travel Group.

Do you really have the time in your day to endlessly search the web to find what you think are the 'best' options? No! That's why we offer a consultancy service. One call and you will find we can put together the best options for your traveller, because as members of Advantage we have access to 2.7 million private fares not available on the internet.

By using Matrix Travel you will also have full access to all the other services Matrix Travel offers: **Air Travel** (both scheduled and low cost airlines); **Hotels** (anywhere in the world, any star rating, and budget); **Car hire** (anywhere in the world); **UK trains; European trains**, including the Eurostar services; **Ferries; Visas** (CIBT); **Airport parking; Lounge passes; 24/7 Out of Hours support; Management reporting / budgeting advice and control; Customer Service reviews**, follow-ups, resolutions and solutions; **Travel Policy; Full profiles system** for all your travellers requirements such as meal and seating requests, frequent flyer cards, hotel programmes; **Control** of your cash flow *(and of course advice and guidance throughout from friendly, experienced agents).*

Matrix Travel

Aylesbury

01296 695500

Northampton

01604 605080

London

0207 206 7294

info@matrixtravel.co.uk

MATRIX
TRAVEL MANAGEMENT



"Wheresoever you go, go with all your heart." - Confucius