



OCTOBER 2015

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## Easyjet bring in new fees and charges .... Page 2\*

### NOVEMBER OFFERS:

British Airways / American  
– Heathrow San Jose, California  
Valid until 30th November in Business Class

BA's price £3991 including tax  
Our price **£3165** including tax  
**A saving of £826**

British Airways – Heathrow to Chengdu  
Valid until 30th November in  
Premium Economy Class

BA's price £2865 including tax  
Our price **£1499** including tax  
**A saving of £1366**

British Airways – Heathrow to Sao Paulo  
Valid until 30th November in Economy Class

BA's price £2187 including tax  
Our price **£932** including tax  
**A saving of £1255**

Virgin Atlantic – Heathrow to Atlanta  
Valid until 30th November in Business Class

Virgin's price £4089 including tax  
Our price **£3166** including tax  
**A saving of £923**

Malaysian – Heathrow to Kuala Lumpur  
Valid until 30th November in Business Class

Malaysian's price £3794 including tax  
Our price **£3354** including tax  
**A saving of £440**

### October 2015 Diary Dates:

**Sunday 11<sup>th</sup> October – Diwali –**  
*“The Festival of Lights” Symbolising the  
victory of good over evil. Hindu, Sikh*

**Monday 12<sup>th</sup> October –**  
*Canadian Thanksgiving*

**Sunday 25<sup>th</sup> October –**  
*British Summertime Ends –  
Clocks go back one hour*

**Saturday 31<sup>st</sup> October - Halloween**

### Walt Disney World Resort



**Disney's Caribbean Beach Resort**  
**7 nights Disney Quick Service Dining**

**Plan from £849 per person**

Includes FREE *Disney Quick Service Dining Plan*, \$150 Disney spending money, *Disney's 14-Day Ultimate Ticket* for the price of 7 days with *Memory Maker* and FREE *Disney's Magical Express Transfers*

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# NEWS FLASH . . . NEWS FLASH . . . NEWS FLASH . . . NEWS FLASH

## **\*Easyjet - NEW fees and charges\***

**24 Hour Cancellation** - Cancel your flight within 24 hours of booking for just £13 per passenger/per flight and receive a refund on your booking (valid up to 2 hours before the standard time of departure).

**Name Changes** - No longer able to travel? Change the name on your booking for £15 per person/per flight up to 60 days or more before departure, or £45 per sector within 59 days of departure. If done through the contact centre on the telephone, £5 will be added. However, the lead passenger must remain the same; otherwise it'll be treated as a cancellation.

**Flight Changes** - Need to change your itinerary with us? You can now change your flight for just £15 per passenger/per flight (plus any fare difference) up to 60 days before departure and £45 per sector (plus any fare difference) within 59 days of departure. If done through the contact centre on the telephone, £5 will be added.

**Missed Flight Rescue Fee** - Missed your flight? Arrive at the airport no later than 2 hours after your scheduled departure time and visit us at the easyJet Customer Service Desk. If we can, we will transfer you to the next available flight for a flat fee of only £80 (subject to availability, terms and conditions apply).

## **United to offer seasonal service between Newcastle (NCL) and New York/Newark (EWR) for 2016**

United Airlines is delighted to announce that its seasonal non-stop service between Newcastle and its New York hub, Newark Liberty International Airport, will return in Summer 2016. The flights will operate six times weekly during the period May 26th, 2016 to September 6th, 2016 (westbound).

## **British Airways says 'Hola' to Valencia**

New services to the thriving Spanish city of Valencia will launch on 6th November, 2015. Operated by the Airbus A319 and A320, customers can choose from four services a week in the winter months (departing on Tuesdays, Wednesdays, Fridays and Sundays), and six services a week throughout the summer (departing every day except Saturdays). One of the oldest cities in Spain, Valencia's vibrant cultural hub offers visitors beautiful Roman architecture and medieval churches, as well as markets, museums and festivals.

## **Toronto Rouge route**

Air Canada has expanded its network with new Gatwick to Toronto flights on its subsidiary service Air Canada ROUGE. The non-stop service will operate up to seven times a week in Summer, beginning May 19th, 2016.

## **Low-cost carrier Norwegian**

Norwegian is introducing a new route from Gatwick to Boston as of May 13th, 2016, operating four times per week. Also a new route between Puerto Rico and Gatwick will launch this November and its Gatwick to New York JFK service will run daily from this October.

## **Delta to add Edinburgh to JFK and Heathrow to SaltLake City**

Delta's non-stop flight between Edinburgh and JFK will operate on a 163-seat Boeing 757-200 and launch on May 27th, 2016 offering up to 60 connections from New York. Utah's SaltLake City is to get its first direct flight from the UK next summer, May 2nd, 2016, when it begins a daily service from London Heathrow.

## **British Airways to start only direct link between London and Lima**

Flights between Gatwick and Lima, and Heathrow and San Jose, in California are to start on May 4th, 2016. London's only direct flight to the Peruvian capital will operate three times a week on a Boeing 777 during the Summer, before switching to twice-weekly on October 30th. The daily San Jose service will operate on a 787-9 Dreamliner.

## **Finnair Summer Edinburgh to Helsinki service**

A seasonal service from Edinburgh to Helsinki will be launched on April 18th 2016. The service will operate on an Airbus A319 until October 27th, 2015.

## **Flybe new services in October 2015**

Flybe will launch daily services from Southampton to Dusseldorf and from Edinburgh to Liverpool John Lennon airport on October 25th, 2015.

## **Recommend Matrix Travel**

Do you know another company that books long-haul business travel and doesn't already use us? If we get asked to quote for them we will bring you a bottle of champagne. If our quote does not save them money they will receive a box of chocolates and a bottle of wine.

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***"Alone we can do so little; together we can do so much."*** - Helen Keller